

## Ace Clinic Education - Economics Classes Terms and Conditions

## 1. Fees

Lesson Type	Duration	Fees
Conventional Lessons - Online	1.5 Hours	\$90/Lesson
Conventional Lessons - Onsite	1.5 Hours	\$120/Lesson

Students paying for onsite lessons may opt to attend online lessons at any time. However, students paying for online lessons *do not* have the option of attending lessons on site.

2. **Term-based Charging** – We adopt a term-based charging system where students would be billed on the first week of the school term for the entire term. The terms for 2023 are as follows:

Term	Dates	Lessons	Fees
Term 1	2 <sup>nd</sup> January – 19 <sup>th</sup> March 2023	11	Online: \$990   Onsite: \$1320
Term 2	20 <sup>th</sup> March – 11 <sup>th</sup> June 2023	12	Online: \$1080   Onsite: \$1460
Term 3	26 <sup>th</sup> June – 10 <sup>th</sup> September 2023	11	Online: \$990   Onsite: \$1320
Term 4	11 <sup>th</sup> September – 19 <sup>th</sup> November 2023	10*	Online: \$900   Onsite: \$1200

<sup>\*</sup> Note that for graduating batches (JC2) the 10 lessons in Term 4 will be compressed within 9 weeks or less, depending on the A level dates.

- 3. **Payment due date** Fees are due within 7 days from the commencement of the term
- 4. **Late Fees** A late fee of \$50.00 would be charged for any outstanding fees after 7 days from the commencement of the term.
- 5. **Fee reminders** Reminders for upcoming term payments would be sent via email or Whatsapp within 7 days prior to the commencement of the term.
- Discounts Any discounts offered at registration during various promotional periods
   <u>will not</u> be applicable for subsequent payments unless otherwise agreed upon with the
   student/parent.
- 7. **No Refund** Students are expected to complete the term upon registration.



- a. No refunds will be provided in the event of early termination.
- b. No refunds will be provided for students who are enrolled for onsite lessons but chooses to attend online
- 8. **Material Fee -** There will be a one-time \$200 material fee at the point of enrolment. This is to cover all the materials that the student would receive over the course of the program, which includes access to our online content platform (Teachable), condensed study notes, model essays, case study answers and essay guide (worth \$35.80 before GST). Students who join classes midway through the term will be given access to past materials from classes that they have missed.
  - a. Lost materials and notes would be replaced at a cost of \$0.20/page.
- 9. **Registration Fee** There is <u>no</u> further registration fees or deposits.
- 10. **Lesson Recordings** All group lessons are recorded and will be made available to students after every class.
- 11. **Missed Lessons** In the event that a student misses a class for <u>any reason</u>, the lesson would still be <u>charged</u>, and he/she will receive the lesson recording and annotated materials from the class.
  - a. Where available, the student may still choose to attend a different class on a different day in addition to the receipt of the lesson recording.
- 12. **Public Holidays** There will be *no* lessons conducted on public holidays. Students will receive a pre-recorded lesson and annotated materials for the class.
- 13. **Teacher on Medical Leave** In the event that the teacher is on medical leave, the class would be made up for in one of the following ways:
  - a. Students will receive a pre-recorded lesson and annotated materials from the class.
  - b. A Group make-up may be scheduled IF a common time can be found
- 14. **Holiday Intensive Classes** During the school holidays of March, June, September and A Level Study Break, there would be <u>optional</u> crash courses that students may attend, as an additional source of revision and practice. These crash courses are chargeable in addition to the regular term fees.
- 15. **Individual Classes** Individual lesson rates range from SGD90 200/hour, depending on the seniority of the tutor, and have a **minimum** duration of 90 minutes and a maximum of 120 minutes.
  - a. Students are expected to attend lessons at a fixed time and day on a weekly basis. Ad-hoc lessons with different times & days will incur an extra charge of SGD50/lesson.
  - b. There will be a \$200 material fee charged in addition to lesson fees.



- c. All individual classes are **billed monthly in advance**. There will be no refunds for unused lesson credits. Lesson credits can be carried forward to the following month and must be consumed that month, after which credits will be forfeited.
- d. Ace Clinic must be informed at least 48 hours in advance for any cancellations or rescheduling needs to avoid a cancellation charge. For the avoidance of doubt if the student cannot make the class but fails to inform the center at least 48 hours prior, the lesson will be forfeited and charged in full.
- e. In the event that the teacher is on medical leave, a make-up class will be scheduled at a mutually agreed timing, otherwise the lesson fees will be refunded to the student.

